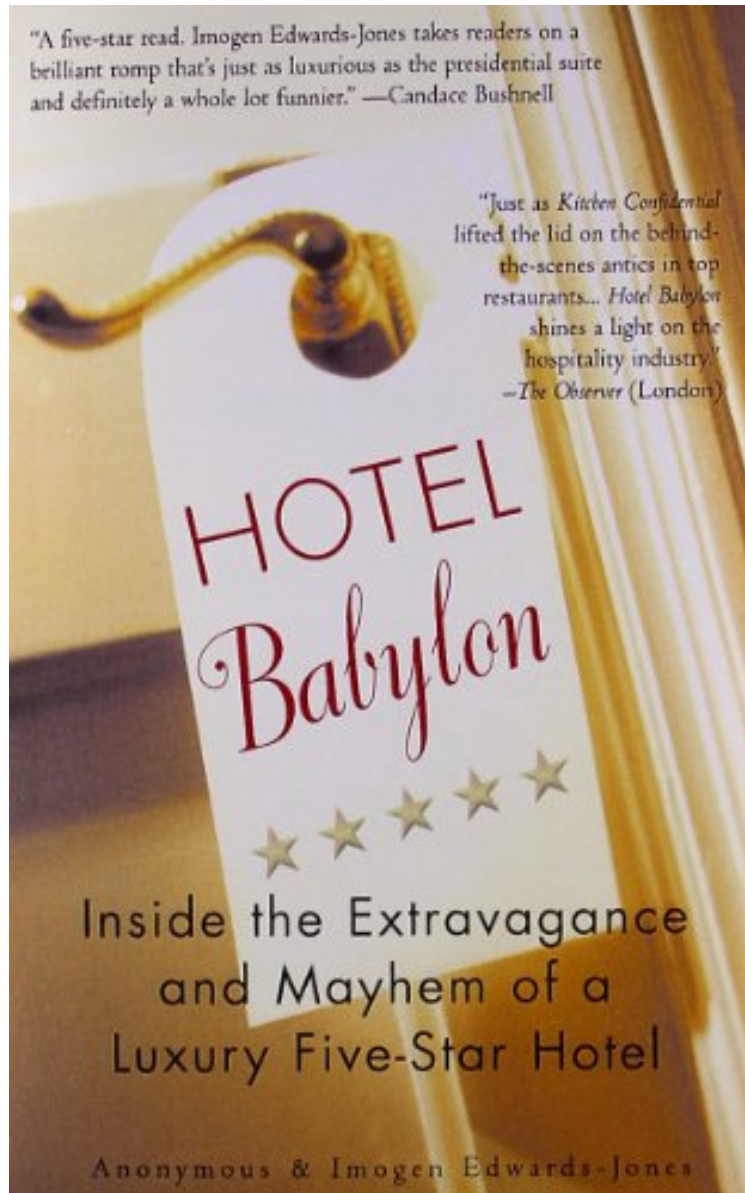


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Hotel Babylon: Inside the Extravagance and Mayhem of a Luxury Five-Star Hotel

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Anonymous, Imogen Edwards-Jones : Hotel Babylon: Inside the Extravagance and Mayhem of a Luxury Five-Star Hotel before purchasing it in order to gage whether or not it would be worth my time, and all praised Hotel Babylon: Inside the Extravagance and Mayhem of a Luxury Five-Star Hotel:

1 of 1 people found the following review helpful. Loved it!By Richard Anthony AbbottOkay, okay... So I watched the show first, sue me... I absolutely loved reading this and could draw a lot of parallels with my experience in the hospitality industry. Definite must read for hotel employees!0 of 0 people found the following review helpful. Great book.By Bow HunterIf you have ever worked in a Hotel you will enjoy this book. I now spend about 250 nights a year in a hotel and recommend it to every front desk agent that I talk to.0 of 0 people found the following review helpful. An Interesting view on the industryBy MattyBI have worked in the industry as a croupier and have seen some weird things, but this book is even more interesting

The manager of an exclusive boutique hotel (who shall remain nameless) exposes the low-life styles of the rich and famous. And we're not talking just loud all-night bashes...The anonymous author has encountered lavish drug parties, gorgeous call girls, naked guests falling out of windows, \$9,000 bottles of wine, astronomical telephone porn bills, bathtubs of Evian, and on more than one occasion, dead sheep. And every dirty word of it is true.This is a trawl through the decadence and debauchery of the ultimate service industrywhere money not only talks, but gets guests the best room, the best service, and also entitles them to behave in any way they please.

From Publishers WeeklyThe anonymous author, who now manages an unnamed five-star hotel, has spent the past 15 years working in London's top lodgings. With British journalist Edwards-Jones, the author compresses these years into a 24-hour period (divided into one chapter for every hour) and places the events at a fictitious Hotel Babylon (to protect the guilty who may include the author). The result is an irreverent expos of the often unimaginable debauchery and dishonesty of the luxury hotel industry. The insider's perspective affords honest assessments of the guests, workers and the hotel itself, revealing that "the scams are endless.... The suppliers do the hotel, the staff do the hotel and the hotel tries to do everyone." The man who can afford a 250 -per-night room but refuses to pay his 850-quid worth of calls to porn lines is despicable, but so is the hotel when it appends corkage fees for bottles never opened to unknowing wedding parties. In addition to including details of the rich and famous (Margaret Thatcher was "a great whiskey drinker"; Madonna complained "about the color of the curtains in her room"), the book shares odd "day-in-the-life of a front-desk receptionist" anecdotes (e.g., a naked lady singing in the lobby, a false fire alarm and the natural death of an old woman who lived at the hotel). Copyright Reed Business Information, a division of Reed Elsevier Inc. All rights reserved. "Informative, disgusting and utterly fascinating" * Closer * "Reading Hotel Babylon is like mainlining Popbitch" * Metro * "A 5-Star read. Imogen Edwards-Jones takes readers on a brilliant romp that's just as luxurious as the presidential suite and definitely a whole lot funnier" -- Candace Bushnell "Makes shock revelation after shock revelation" * Daily Mail * "Fascinating" * Daily Telegraph *About the AuthorImogen Edwards-Jones is the author of Shagpile, My Canape Hell, Hotel Babylon, and The Wendy House. She has edited the anthologies Big Night Out and Girls' Night Out/Boys' Night In. She lives in England.