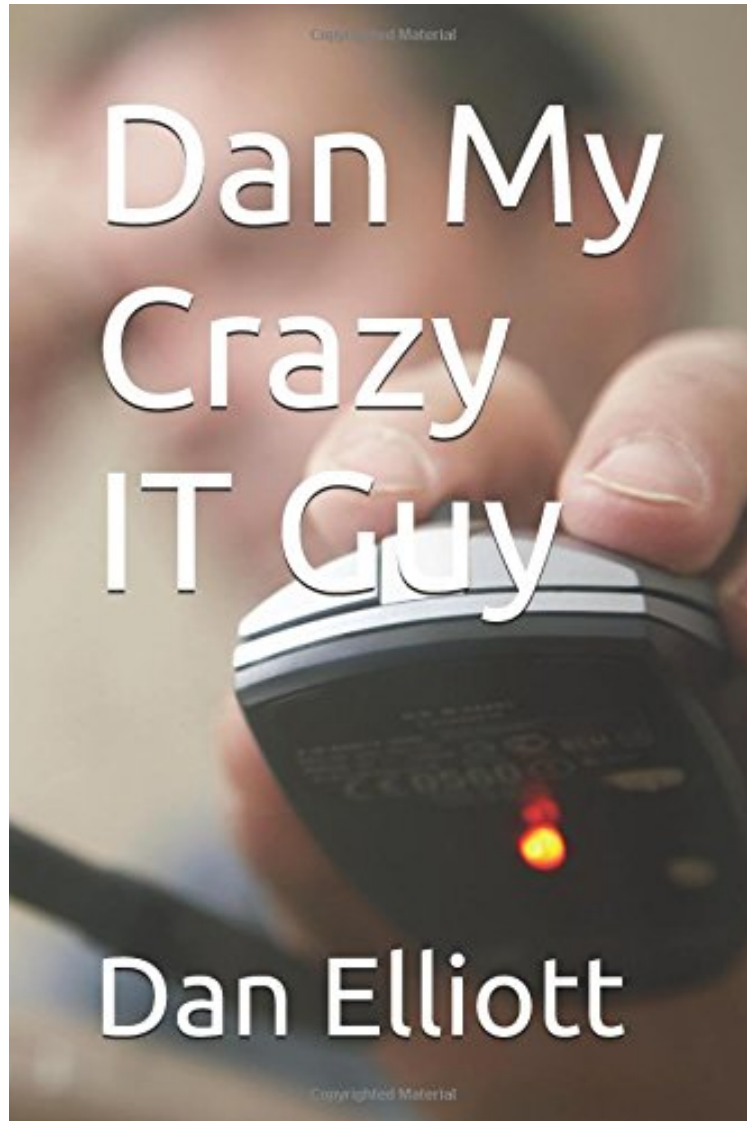


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## Dan My Crazy IT Guy

*Dan Elliott*

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**Dan Elliott : Dan My Crazy IT Guy** before purchasing it in order to gage whether or not it would be worth my time, and all praised Dan My Crazy IT Guy:

Who is Dan and why the book? I work in the IT industry (“IT” stands for Information Technology). I have spent a majority of my time in IT on what is commonly known as the HELP DESK, where we take support requests from the

technologically challenged members of the organization. Although we are a super awesome group of incredibly intelligent (and often handsome) professionals, we do face challenges and have fun with those we support and work with. This book is a collection of my interactions and shenanigans with co-workers. Many of these exchanges are just too good to keep to myself so, I felt the need to share the good times and sometimes the frustrations that I have had with those who reach out for support. All the situations I have revealed in this book are REAL encounters I have had with co-workers, basically, with some editing of non-essentials. I have also changed their names. They know who they are...